

A Note from Karen Wayman:

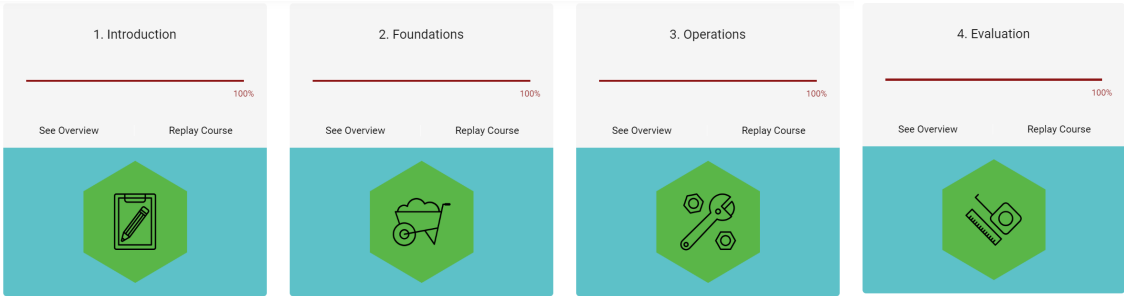


Karen Wayman
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Greetings everyone – I know I have been in touch with most of you about the Peer-Mentor E-Learning Platform and, together, we have been selecting goals and determining next steps for your programs. I look forward to working on the various projects: Michelle Jiggetts, MD, (National) is interested in creating an evaluation & metrics tool-kit; the teams at UCSF, Kaiser & Packard will be getting together at the end of the summer for a training on psychosocial support; Rady is interested in creating more of an enterprise-wide mentor program; NYU is going to replicate Packard’s Parent Mentor Patient Safety Rounding; Colorado is developing a “pitch” for more resources and Joe DiMaggio is building a business plan for program development. So many interesting projects and ideas. In addition to finishing up the current grant we have received another Parent Mentor grant from the Lucile Packard Foundation for Children’s Health focused on recruiting and training a cadre of diverse parent mentors and creating a mentor curriculum intended to meet the needs of diverse patients and families. Exciting times! More to come.... *-Karen*

SPOTLIGHT: P2P E-Learning Platform

The platform offers a step-by-step guide to planning a peer mentor program or expanding an existing program. It includes downloadable templates, charts, handouts, videos and action items to help your organization develop a working plan. As part of the program, each organization is also assigned a primary coach who will help them tailor the program to suit their needs and offer advice.



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1.2 All About Mentoring8 / 8

Lesson OverviewTEXT

Defining Peer-to-PeerTEXT

What P2P Mentoring is NOTTEXT

What Peer Mentors DoTEXT

Skills and TrainingTEXT

Approach to Providing ServicesTEXT

Benefits and ChallengesTEXT

Standards and Example Programs

What Peer Mentors Do

Learning from the Experience of Others

MARK INCOMPLETECONTINUE →

Children's National Parent Navigator Program

Essential takeaways:

- Includes parent mentors, webinars, and concierge services
- Parent mentors provide emotional support, connect families with resources, and assist in navigating care
- The primary goal of the program is to reduce family stress

University of California San Francisco's mFICare Parent Mentor Program

Essential takeaways:

- Administered by the California Preterm Birth Initiative
- Parent mentors are trained to provide support to increase parent mentees' confidence, and their readiness, bonding, and adaptive coping skills to lessen stress and anxiety
- The primary goal of the program is to train and support parents of babies in the

Recommended Resources

Systematic and Structured Evaluation, Centers for Disease Control and Prevention. 2012. *Introduction to Program Evaluation for Public Health Programs: A Self-Study Guide*, available at: <https://www.cdc.gov/eval/guide/introduction/index.htm>.



Action Item 3.4.2: Complete the Supervisory Protocol

Complete the [Supervisory Protocol Template](#) and add it to your Program Plan Template as an appendix.

Connect with Your Coach

Congratulations! You've completed goal statements for your program. This is a significant accomplishment that will pay big dividends as you move forward with your plan. Your next step is to get feedback from your coach. Share your goal statements with them, and then revise your goal statements, as necessary. Then, continue to the next module, or the module of your choice.

Comparing Evaluation Approaches

Below, we compare the three approaches to evaluation according to the overall question being asked, how the approach assists you, what it measures, and the relative amount of resources required to implement the approach. Review the approaches while considering the needs and resources of your program and institution.

Topic	Process Metrics	Program Evaluation	Outcomes Research
Main Question	What is the productivity and reach of the P2P program?	Is the P2P program achieving the intended goal?	What is the impact of the P2P program?

These screenshots from the platform may give you a sense of what the project offers. Please try it out and let us know what you think. Together we can strengthen peer to peer programs in organizations nationwide.