

Peer Mentor Learning Collaborative

Newsletter

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Greetings, this is the first monthly newsletter of the “refreshed” Peer Mentor Learning Collaborative (PMLC). For those new to our effort, the PMLC is a group of pediatric hospitals working together over the last 6 years to promote peer-to-peer mentoring in healthcare settings. The work was funded by two grants from the Lucile Packard Foundation for Children’s Health (LPFCH). During the first grant, hospitals from California met and agreed upon a set of standards related to Parent Mentoring. Thereafter, we all worked to implement those standards in our respective institutions. A second grant was awarded by LPFCH expanding the Collaborative to pediatric hospitals throughout the US. This group met in the fall of 2019 – but then – well – the pandemic came upon us and our worked stopped. But now our collective attention has returned to starting or improving our Peer Mentor programs and I look forward to working with everyone again.

Prototyping the Peer Mentor e-Learning Platform

Summer/Fall Peer Mentor Coaching: This summer, five Collaborative members have agreed to try-out the peer mentor e-learning / coaching program. Coaching partners are highlighted in red. This work will help to define the National Peer Mentor Learning Center to be launched in January of 2025. I appreciate their work and time to test out the model. Here is our current list of PMLC Member Hospitals – coaching program members in left column:

Joe DiMaggio Children’s Hospital	Children’s Hospital Colorado
Children’s Mercy Kansas City	Rady Children’s Hospital
Alberta Children’s Hospital	Children’s National Medical Center
UCSF Benioff Children’s Hospital	NYU - Hassenfeld Children’s Hospital at NYU Langone
Santa Clara Medical Center – Kaiser Permanente	

Parent Mentor Article Each month we will share a parent mentor article.

This month’s article is [The Role of Lay Health Workers in Pediatric Chronic Disease: A Systematic Review](#), 2013. Raphael, J.L., Rueda, A., Lion, K., & Giordano, T.P. Academic Pediatrics, 13:5. This is a review of articles addressing the effectiveness of parent mentors and related roles. A total of 17 articles met criteria for evaluating the impact of parent mentoring. The authors found “modest improvements in urgent care use, symptoms, and parental psychosocial outcomes.”

Upcoming Webinars & Podcasts: As part of the work of the Collaborative we will be hosting a series of webinars and podcasts. Watch for more details in the next PMLC Newsletter.

WINNING MOMENTS

In each PMLC Newsletter I will share winning moments of our PMLC members. Here are two to start. If you have a something you are excited about please email me and I will include in next month’s newsletter.

- Stanford Children’s: Creation of a special Epic “build” so all Parent Mentors can document in Epic. Prior to the new build, only our 3 full-time mentors could document in Epic leaving the 11 part-time parent mentors to complete paper documentation. Now all 14 of our mentors will be able to document in one place. Special thanks to our IT team partners – they worked diligently to make this happen!

- Alberta Children’s: Sandi Oelhaupl, Coordinator of Family-to-Family Connections, was awarded their first paid Parent Mentor position! They will now have a .4 parent mentor in an employee role meeting with families across the site. This will be an addition to their 100 volunteer mentors.